# AUSTIN M STOLPESTAD

Mailing Address 856 Iglehart AVE Saint Paul MN

# **EDUCATION**

Undergrad  Minnesota State University Moorhead (graduated) Political Science B.A. US Air Force Reserve Officer Training Corps	July 2019 3.23 GPA
University of Saint Thomas Political Science US Air Force Reserve Officer Training Corps	2017-2018
North Hennepin Community College General Studies	2015-2016

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#### WORK EXPERIENCE

<b>United States Air Force Reserve Officer Training Corps.</b>	2016-present
Positions: Cadet Major	Sep 2018-Present
Logistics readiness squadron commander	Sep 2018-Dec2018
Recruiting/ public relations squadron commander	Jan 2018- May 2019

Air Force ROTC is an excellent program that forms men and women of strong moral character into decisive, disciplined, and efficient leaders as officers in the United States Air Force through class work, physical training and hands on leadership exercises.

- As Cadet Major I had an emphasis on shaping and instructing the cadets I work with, how to communicate professionally, and constructive ways to build effective teamwork.
- As the logistics readiness squadron commander I was responsible for all materiel
  inventories for the entire wing. My staff was comprised of five other cadets whom I
  managed on various projects for the unit. Our job was to ensure that all necessary
  equipment was distributed and accounted for during field exercises and daily use.
  Logistics squadron was tasked with maintaining and ordering appropriate levels of
  inventory of all materials needed for daily operations and training.
- As the recruiting squadron commander I was responsible for coordinating recruiting events in the unit's recruitment zone around the Fargo Moorhead area. Recruiting squadron represents the face of Air Force ROTC at all recruiting events and is tasked with many opportunities that include public speaking, presentations, clear communication, and managing recruiting events with 20+ attendants.

# 3M Through Randstad Staffing.

July 2019- Present

Position: Dispute analyst

- Dispute Management and analysis across 3M Businesses for the health care business group. Responsible for research and analyzing customer specific deductions, returns, and adjustments in order to identify and implement preventative actions plans.
- Handles internal and external customer inquiries, claims and complaints; interprets policies and regulations, investigates problems, and communicates with other departments and providers to research and resolve issues, identify and implement service solutions
- Worked in a variety of programs to manage information and case work: SAP, Sales Force, Excel, on demand, and outlook.

# VFW Post 762, Fargo ND

Sep 2018-May 2019

Position: Bartender

- Work to build and sustain rapport with all patrons, maintain quality service by being vigilant of the consumer and their needs.
- Participate in the monthly ceremony for prisoners of war and service members missing in action.

# U.S. Senator John Hoeven

Sep 2018-Dec 2018

Position: Intern

- Supported office staff with weekly projects and represented the senate office at several local events.
- Interacted with constituents on a daily basis in order to assist them with case work, messages and scheduling.
- Learned how a district senate office operates in order to work with the state population with any government related needs, issues or questions such as: veteran's affairs, passport/visa issues, and agricultural concerns.

**Ebacco**. Albertville MN Position: Store manager

2015-2019

- Developed strategies for cohesive teamwork, productivity, and time management.
- Hiring, training and managing employees, interacting with customers, created schedule, maintained profitable levels of inventory, and day to day operations of the business.

# **VOLUNTEER WORK**

English instructor, developed syllabus, course structure, administered grades. Assisted the parish director with daily or weekly projects. Experienced the local culture in order to build a better understanding of the world outside of the United States.